

Professor

Name	Phone number	Office	Email
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Learning Outcomes

<p>Upon completion of this course students will be able to</p> <ul style="list-style-type: none"> implement an organization’s strategy using performance management processes. create a competitive advantage with performance management strategies. assess the performance of an organization, its functional units, and its stakeholders. explain how the employer-employee relationship reinforces the psychological contract. conduct a year-end performance evaluation that provides meaningful feedback and opportunities for team and/or individual development. explain the different roles and responsibilities of line managers and HR managers.

Course Objectives

<p>This course will cover the following content: See Course Schedule</p>
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Evaluation Procedure

Team Assignments		65%
Reading facilitation/seminar	15%	
Cases analysis, facilitation and summaries	20%	
SPM research, report and presentation	20%	
Team Perf. Mgmt. design and application	10%	
Individual Component		35%
Mid-term Exam*	25%	
Preparation & Participation	10%	
Total		100%

Notes

<p>* A passing grade (50%) is required on the mid-term exam to pass this course.</p>
<p>See details of assignments, submission of work and marking guidelines in the syllabus.</p>

Required Texts/Resources

Selected readings free or charge will be posted on Moodle, available in digital form at the library.

A case package, under copyright and available for purchase from the Kelowna Campus Store, is mandatory for in-class, project, and examination requirements.

Course Schedule (subject to change)

Date	Topic		Assignments

