


Business Administration

Course Number:	BUAD 262
Course Title:	ORGANIZATIONAL BEHAVIOUR
Credits:	3
Calendar Description:	This course examines management of human behaviour in organizations. Individual and interpersonal behaviour related to perception, learning, communication, motivation and job satisfaction are included. Leadership, ethics, the effective management of work groups, decision-making, and the implementation of organizational development processes are discussed (<i>also offered by Distance Education</i>).
Semester and Year:	WINTER 2022
Prerequisite(s):	BUAD 123
Corequisite(s):	No
Prerequisite to:	BUAD 340, 410
Final Exam:	Yes
Hours per week:	3
Graduation Requirement:	BBA & Diploma - Required
Substitutable Courses:	No
Transfer Credit:	PMAC
Special Notes:	Students with credit for BUAD 162 cannot take BUAD 262 for further credit.
Originally Developed:	1978
EDCO Approval:	May 2017
Chair's Approval:	

Professors

Name	Phone number / Office	Email
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Learning Outcomes

Upon completion of this course students will be able to

reveal insight about self and others gained through active learning exercises, case studies, and sharing personal stories.

handle the realities of working in organizations by applying learning to scenarios and real world examples.

assess the value of diversity as a way to improve organizational performance by utilizing the concepts of performance management and integrative negotiation.

contribute positively to groups and organizations through integrating conflict management and teambuilding skills and by being exposed to biases and perceptual errors.

communicate effectively in written and verbal methods through practice and refinement in presentations, debates, class discussions and assignments.

analyze motivation to improve individual and group performance using Tuckman's model and motivational theories.

apply critical thinking to improve decision-making by integrating frameworks and techniques to real scenarios and case studies.

develop ethics and values to enhance organizational performance through the application of theories regarding leadership, politics, perception and power.

Course Objectives

This course will cover the following content:

The field of organizational behaviour and its purposes

Perception processes and errors

Emotions and personality traits and how they work within group dynamics

Values and attitudes and their effects

Motivation and empowerment of individuals and groups

Team development and performance

Communication barriers and effective interpersonal communication skills

Power and politics in the workplace

Leadership roles, issues, and factors affecting leadership effectiveness

Organizational and personal factors affecting creativity

Organizational culture origin, development, and effectiveness

Change management

Stress and the concept of a toxic workplace

Evaluation

Term Work (Group 30% + Individual 15%)	45%
Mid-term Exam*	20%
Final Exam*	35%
Total	100%

Notes

* Students must earn half of all available exam marks to achieve a passing grade in the course.

Summary of Group vs. Individual Assessment:

Individual component = 20% (mid-term) + 35% (final) + 15% (term work) = 70%

Group component = 30% (term work) Instructor will oversee group formation.

Participation mark can be impacted by peer feedback. See instructor and course assignments for additional detail.

Late submissions will have a 10% penalty deduction per day, for a maximum of 5 days (assignments will not be accepted after this point unless there are exceptional circumstances which are to be discussed directly with your professor).

Exams questions may include short answer, case studies, multiple choice, and true/false/why.

Course Schedule

Jan. 5 - Classes Start

Date

2022 week of:

